

## INFORMATION REQUIRED IN TERMS OF THE ELECTRONIC COMMUNICATIONS AND TRANSACTIONS ACT, 25 OF 2002 ("THE ECT")

In accordance with section 43 of the ECT, the following information has been made available by Easyweb Internet (Pty) Ltd ("Easyweb"):

1. Full name and legal status: Easyweb Internet (Pty) Ltd is a private company incorporated in accordance with the company laws of the Republic of South Africa, and operating as a subsidiary of and in terms of the licences held by Xnet Internet Services (Pty) Ltd (Xnet).
2. Physical addresses, telephone numbers, website addresses, and email addresses:

### EASYWEB INTERNET

- Unit 6 Fish Eagle Office Park  
Kingfisher Crescent  
Meyersdal  
1448
  - Telephone number: 010 001 5200
  - Website address: [www.easyweb.co.za](http://www.easyweb.co.za)
  - Email address: [info@easyweb.co.za](mailto:info@easyweb.co.za)
3. Easyweb is a member of the Internet Service Providers' Association of South Africa ("ISPA"). ISPA's details follow below:
    - Telephone number: 010 500 1200
    - Website address: [www.ispa.org.za](http://www.ispa.org.za)
    - PO Box 518, Noordwyk, 1687, Midrand
    - Email address: [queries@ispa.org.za](mailto:queries@ispa.org.za)
  4. Easyweb subscribes to the Code of Conduct for Electronic Communications and Electronic Communications Network Services Licensees as prescribed by ICASA in Notice 1740 of 2007, Government Gazette No. 30553, dated 7 December 2007.

Easyweb's Code of Conduct and Service Charter are available in the Legal Notices tab on our website. Easyweb's Code of Conduct and Service Charter will prevail and take precedence in any instance where the Code of Conduct of any other self-regulatory or accreditation body to which Easyweb belongs, contradicts Easyweb's own Code of Conduct and Service Charter.

5. Easyweb's Registration details:
  - Registration Number: 2012/038713/07
  - Place of registration: Registered in accordance with the company laws of the Republic of South Africa
  - Registered address: Unit 6 Fish Eagle Office Park, Kingfisher Crescent, Meyersdal, Alberton
6. The physical address at which Easyweb will receive the service of legal documents:
  - Unit 6 Fish Eagle Office Park,
  - Kingfisher Crescent,
  - Meyersdal,

Alberton  
1448