

1. Easyweb will always seek to protect the confidentiality of its subscribers' information, and will only use its subscribers' information for the purpose/s permitted or required by law.
2. Easyweb will only release subscriber information to a third party under the following circumstances:
 1. When directed to do so on the written instruction of the subscriber or a prospective subscriber;
 2. When directed to do so in terms of an order of Court;
 3. When directed to do so by the Independent Communications Authority of South Africa for the purpose of compiling, verifying or auditing any reports, accounts or other information required under the service licences in terms of which Easyweb operates or in terms of the Electronic Communications Act, 2005 and the regulations made pursuant to that Act;
 4. Where it is necessary to properly deal with and comply with any legislative enactment or regulation in respect of any complaint lodged in terms of Easyweb's complaints handling procedure;
 5. During the process of debt collection;
 6. To Easyweb's attorneys in connection with any potential, threatened or actual litigation; and,
 7. To Easyweb's auditors for the purpose of auditing their accounts.
3. In addition to the above, please note that:
 1. Whilst you can browse the web without revealing any of your personal information, we automatically collect
 2. specific, non-identifying information such as the IP address from which our services or websites are accessed, the IP address of any websites you may visit and any such other information as may be required for us to perform trend and statistical analysis of our service provision, the efficacy of this website and our quality of service.
 3. Some of our web pages utilise cookies so that we can provide you with more tailored information when you return to our site. Cookies are used to enhance your interactive experience and generally improve the service which we offer you. You can set your browser to notify you when you receive a cookie and decide whether or not to accept it.
 4. We may from time to time disclose aggregate information to third parties to identify the user population in general terms, e.g. 52% males visit a particular site. Your identity and/or personal information will under no circumstances be disclosed.
 5. We are not responsible for the privacy practices of or the content on sites linking out of the Easyweb network or accessed through our service. You hereby expressly agree to exclude and indemnify Easyweb against any liability arising from your access to sites other than those on the Easyweb network.